



Additional Services Available

Regular Support and Service Fees for Customers WITHOUT Any SMP	
	Annual or Monthly or Regular Fees
Software Maintenance Upgrades	\$100 / update
RM Monitor Service	\$60 / Month
Customer Receipts Email Services	\$40 / Month
Automated Off-Site Backup	\$365 / Year
Data Recover Fee	\$2000.00 Min
Onsite Preventive Maintenance	\$300 per Hour (One Hour Minimum) plus
1 Hour off-site training classes	\$300 per Hour class
Software Version Upgrade	Call Dealer, \$800 Minimum
Business Consulting	\$300 per Hour (One Hour Minimum) plus
Equipment Loaner	\$10 - \$25 / Day
Customer Paging via Text Message	\$40 / Month (requires RM Hostess Module)
On-Line Ordering Service	Standard: \$99 / Mn, Enhanced: \$149 / Mn